



Fire Chief's Report

December 2017

1. Alarm Responses:

INCIDENT TYPE	INCIDENTS	PERCENT
141 - Forest, woods or wildland fire	2	4.88
142 - Brush or brush-and-grass mixture fire	1	2.44
311 - Medical assist, assist EMS crew	4	9.76
321 - EMS call, excluding MVA with injury	17	41.46
322 - Motor vehicle accident with injuries	2	4.88
324 - Motor vehicle accident with no injuries	3	7.32
500 - Service Call, other	1	2.44
553 - Public service	1	2.44
600 - Good intent call, other	2	4.88
611 - Dispatched & cancelled en route	4	9.76
631 - Authorized controlled burning	1	2.44
735 - Alarm system sounded due to malfunction	3	7.32
TOTAL INCIDENTS:	41	100.00%
TOTAL INCIDENTS YEAR-TO-DATE:	547	N/A

Response Data	Month
Average response time to Fire Calls*	10:45
Average response time to All Calls	09:09
Average personnel to Fire Calls*	12

* Includes 2 Outside Fires. No structure fires in December.

* Chestnut Mountain Rd fire was remote and difficult to pinpoint due to terrain.

2. Personnel:

- Brought on one trainee.

3. Meetings / Operational Initiatives:

- Attended a Paramedic Continuing Education class on diverse and underprivileged populations.
- Hosted a meeting of the Greenville County Fire Chiefs' Radio Procedures committee.
- Attended a Healthy Greenville 2036 grant meeting. Two of our volunteers have applied to attend EMT training via this grant.
- Working with Greenville County EMS and the new Patient Care Reporting vendor, ESO Solutions, set up the Glassy Mountain access portal to begin using the new software in early 2018.
- Attended a meeting with Assistant County Administrator John Hensely as part of the GCFCFA Executive Board on the new Palmetto 800 MHz radio system.



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4. Meetings / Operational Initiatives: (Continued)

- Coordinated the switchover of Internet providers from Windstream to Charter-Spectrum in early 2018 in addition to a new Voice over Internet Protocol (VoIP) phone provider which will reduce the monthly cost for service and enhance our phone service capabilities.
- The average Turnout time was 01:29. Full report of turnout time per apparatus is attached.
- The call volume in 2017 increased by 6.63% from 2016. Most of this increase is from Tropical Storm Irma and the associated service calls.

5. Inspections / Re-Inspections / Preplans and Plan Reviews:

- Three inspections were completed in December.