

Glassy Mountain Fire Department

This report was generated on 8/4/2021 2:51:56 PM



Incident Response Times DETAIL for Date Range

Start Date: 07/01/2021 | End Date: 07/31/2021

| DATE | INCIDENT # | INCIDENT TYPE | DISPATCH TIME (Alarm to Dispatch) | REACTION TIME (Dispatch to Enroute) | RESPONSE TIME (Dispatch to Arrival) | SCENE TIME (Arrival to Cleared) | CALL LENGTH (Dispatch to In Serv.) |
|------------|------------|--|--------------------------------------|--|--|------------------------------------|---------------------------------------|
| 07/01/2021 | 2021-348 | 553 - Public service | 0:12 | 1:46 | 5:36 | 4:54 | 17:19 |
| 07/02/2021 | 2021-349 | 745 - Alarm system activation, no fire - unintentional | 4:08 | 0:00 | 9:53 | 19:30 | 33:50 |
| 07/03/2021 | 2021-350 | 321 - EMS call, excluding vehicle accident with injury | 0:09 | 0:46 | 5:56 | 4:33 | 32:15 |
| 07/03/2021 | 2021-351 | 251 - Excessive heat, scorch burns with no ignition | 2:59 | 0:36 | 12:02 | 0:0* | 20:52 |
| 07/03/2021 | 2021-352 | 321 - EMS call, excluding vehicle accident with injury | 0:22 | 0:48 | 9:13 | 45:12 | 54:40 |
| 07/06/2021 | 2021-353 | 321 - EMS call, excluding vehicle accident with injury | 0:59 | 0:01 | 0:02 | 35:16 | 35:18 |
| 07/07/2021 | 2021-354 | 622 - No incident found on arrival at dispatch address | 0:34 | 0:12 | 2:11 | 0:10 | 2:21 |
| 07/07/2021 | 2021-355 | 611 - Dispatched & cancelled en route | 23:00 | 0:00 | | | 2:08 |
| 07/07/2021 | 2021-356 | 322 - Motor vehicle accident with injuries | 2:21 | 0:00 | 3:50 | 58:03 | 102:07 |
| 07/08/2021 | 2021-357 | 324 - Motor vehicle accident with no injuries. | 1:00 | 0:00 | 8:44 | 2:38 | 51:28 |
| 07/08/2021 | 2021-358 | 622 - No incident found on arrival at dispatch address | 1:48 | 0:09 | | | 30:14 |
| 07/10/2021 | 2021-359 | 510 - Person in distress, other | 5:57 | 0:00 | 10:47 | 12:42 | 23:29 |
| 07/10/2021 | 2021-360 | 321 - EMS call, excluding vehicle accident with injury | 1:31 | 2:06 | 12:10 | 4:54 | 35:16 |
| 07/11/2021 | 2021-361 | 324 - Motor vehicle accident with no injuries. | 6:22 | 0:09 | 5:19 | 10:28 | 31:56 |
| 07/11/2021 | 2021-362 | 322 - Motor vehicle accident with injuries | 3:53 | 0:15 | 8:55 | 6:42 | 30:44 |
| 07/12/2021 | 2021-363 | 321 - EMS call, excluding vehicle accident with injury | 2:53 | 0:00 | 7:41 | 21:08 | 29:00 |
| 07/12/2021 | 2021-364 | 311 - Medical assist, assist EMS crew | 0:25 | 1:09 | 50:50 | -32:0* | 56:47 |
| 07/12/2021 | 2021-365 | 321 - EMS call, excluding vehicle accident with injury | 0:09 | 1:09 | 4:27 | 42:52 | 47:19 |
| 07/14/2021 | 2021-366 | 324 - Motor vehicle accident with no injuries. | 0:50 | 0:01 | 0:32 | 7:18 | 7:50 |
| 07/14/2021 | 2021-367 | 321 - EMS call, excluding vehicle accident with injury | 0:24 | 2:22 | 14:55 | 51:47 | 66:49 |
| 07/16/2021 | 2021-368 | 321 - EMS call, excluding vehicle accident with injury | 0:09 | 1:30 | 3:33 | 23:24 | 27:00 |
| 07/17/2021 | 2021-369 | 311 - Medical assist, assist EMS crew | 0:12 | 1:05 | 11:37 | 9:05 | 20:42 |
| 07/17/2021 | 2021-370 | 611 - Dispatched & cancelled en route | 0:13 | 0:06 | | | 7:33 |
| 07/18/2021 | 2021-371 | 311 - Medical assist, assist EMS crew | 0:09 | 0:56 | 26:55 | 0:53 | 37:47 |
| 07/19/2021 | 2021-372 | 553 - Public service | 1:32 | 0:00 | 1:10 | 12:05 | 14:07 |
| 07/19/2021 | 2021-373 | 324 - Motor vehicle accident with no injuries. | 2:32 | 0:00 | 5:19 | 4:03 | 106:37 |
| 07/20/2021 | 2021-374 | 111 - Building fire | 3:35 | 0:00 | 12:07 | 64:25 | 188:06 |

ALL TIME CALCULATIONS IN MINUTES. Incidents with multiple apparatus responding calculate times based off EARLIEST times provided.

| DATE | INCIDENT # | INCIDENT TYPE | DISPATCH TIME (Alarm to Dispatch) | REACTION TIME (Dispatch to Enroute) | RESPONSE TIME (Dispatch to Arrival) | SCENE TIME (Arrival to Cleared) | CALL LENGTH (Dispatch to In Serv.) |
|----------------------|------------|--|--------------------------------------|--|--|------------------------------------|---------------------------------------|
| 07/21/2021 | 2021-375 | 111 - Building fire | 1:31 | 2:42 | 15:08 | 270:35 | 285:43 |
| 07/21/2021 | 2021-376 | 322 - Motor vehicle accident with injuries | 3:51 | 0:18 | 3:27 | 5:42 | 111:37 |
| 07/21/2021 | 2021-377 | 118 - Trash or rubbish fire, contained | 0:34 | 0:15 | 0:19 | 35:20 | 42:51 |
| 07/21/2021 | 2021-378 | 311 - Medical assist, assist EMS crew | 0:15 | 2:13 | 14:49 | 5:25 | 20:14 |
| 07/22/2021 | 2021-379 | 553 - Public service | 4:20 | 0:00 | 8:57 | 7:05 | 16:02 |
| 07/22/2021 | 2021-380 | 611 - Dispatched & cancelled en route | 1:59 | 1:06 | | | 3:37 |
| 07/23/2021 | 2021-381 | 321 - EMS call, excluding vehicle accident with injury | 0:17 | 1:59 | 7:35 | 0:0* | 21:11 |
| 07/24/2021 | 2021-382 | 322 - Motor vehicle accident with injuries | 3:10 | 2:50 | 10:59 | 2:48 | 14:08 |
| 07/24/2021 | 2021-383 | 611 - Dispatched & cancelled en route | 1:16 | | | | 2:37 |
| 07/24/2021 | 2021-384 | 321 - EMS call, excluding vehicle accident with injury | 0:14 | 1:09 | 11:57 | -7:0* | 39:14 |
| 07/25/2021 | 2021-385 | 321 - EMS call, excluding vehicle accident with injury | 0:12 | 1:28 | 6:58 | 6:56 | 63:11 |
| 07/25/2021 | 2021-386 | 743 - Smoke detector activation, no fire - unintentional | 1:15 | 1:10 | 4:57 | 3:48 | 36:29 |
| 07/26/2021 | 2021-387 | 611 - Dispatched & cancelled en route | 3:30 | 0:00 | | | 8:22 |
| 07/27/2021 | 2021-388 | 321 - EMS call, excluding vehicle accident with injury | 0:34 | 1:20 | 2:46 | 9:05 | 45:00 |
| 07/27/2021 | 2021-389 | 553 - Public service | 1:16 | 0:00 | 0:03 | 61:16 | 61:33 |
| 07/27/2021 | 2021-390 | 743 - Smoke detector activation, no fire - unintentional | 2:45 | 0:00 | | | 1:50 |
| 07/27/2021 | 2021-391 | 311 - Medical assist, assist EMS crew | 0:09 | 0:52 | 49:06 | 0:27 | 68:27 |
| 07/27/2021 | 2021-392 | 611 - Dispatched & cancelled en route | 0:00 | 0:00 | | | 18:37 |
| 07/27/2021 | 2021-393 | 553 - Public service | 0:54 | 0:00 | 3:52 | 22:08 | 26:00 |
| 07/28/2021 | 2021-394 | 321 - EMS call, excluding vehicle accident with injury | 0:15 | 1:20 | 6:29 | 22:33 | 29:02 |
| 07/28/2021 | 2021-395 | 444 - Power line down | 0:42 | 0:00 | 8:28 | 21:32 | 46:27 |
| 07/28/2021 | 2021-396 | 321 - EMS call, excluding vehicle accident with injury | 1:57 | 1:17 | 6:59 | 34:19 | 41:21 |
| 07/30/2021 | 2021-397 | 321 - EMS call, excluding vehicle accident with injury | 0:14 | 1:48 | 8:49 | 34:06 | 49:16 |
| 07/30/2021 | 2021-398 | 121 - Fire in mobile home used as fixed residence | 2:22 | 0:00 | 8:04 | 11:00 | 76:29 |
| 07/31/2021 | 2021-399 | 322 - Motor vehicle accident with injuries | 1:54 | 0:00 | 9:58 | 9:23 | 110:45 |
| AVERAGE TIME: | | | 1:59 | 0:43 | 9:37 | 21:55 | 45:15 |

ALL TIME CALCULATIONS IN MINUTES. Incidents with multiple apparatus responding calculate times based off EARLIEST times provided.