

# Glassy Mountain Fire Department

Landrum, SC

This report was generated on 10/2/2019 1:11:41 PM



## Incident Response Times DETAIL for Date Range

Start Date: 09/01/2019 | End Date: 09/30/2019

DATE	INCIDENT #	INCIDENT TYPE	DISPATCH TIME (Alarm to Dispatch)	REACTION TIME (Dispatch to Enroute)	RESPONSE TIME (Dispatch to Arrival)	SCENE TIME (Arrival to Cleared)	CALL LENGTH (Dispatch to In Serv.)
09/04/2019	2019-488	321 - EMS call, excluding vehicle accident with injury	0:21	1:54	9:12	0:18	31:45
09/05/2019	2019-489	321 - EMS call, excluding vehicle accident with injury	0:11	1:26	13:58	24:01	37:59
09/05/2019	2019-490	745 - Alarm system activation, no fire - unintentional	3:35	0:10	7:44	15:59	33:31
09/07/2019	2019-491	322 - Motor vehicle accident with injuries	4:35	1:21	6:16	70:11	132:43
09/07/2019	2019-492	321 - EMS call, excluding vehicle accident with injury	1:19	0:00	34:31	11:03	45:34
09/08/2019	2019-493	611 - Dispatched & cancelled en route	1:40	2:05			6:24
09/09/2019	2019-494	321 - EMS call, excluding vehicle accident with injury	0:11	0:57	7:25	61:37	69:02
09/10/2019	2019-495	321 - EMS call, excluding vehicle accident with injury	0:11	1:18	8:04	35:35	43:45
09/11/2019	2019-496	321 - EMS call, excluding vehicle accident with injury	0:14	1:22	17:06	24:16	41:22
09/11/2019	2019-497	321 - EMS call, excluding vehicle accident with injury	2:21	0:00	5:28	0:07	23:49
09/12/2019	2019-498	311 - Medical assist, assist EMS crew	0:23	1:20	11:58	19:47	31:55
09/13/2019	2019-499	553 - Public service	0:10	2:48	10:01	9:43	19:50
09/13/2019	2019-500	142 - Brush or brush-and-grass mixture fire	2:45	0:16	4:35	75:08	79:45
09/14/2019	2019-501	322 - Motor vehicle accident with injuries	0:35	1:14	11:42	7:35	61:55
09/15/2019	2019-502	622 - No incident found on arrival at dispatch address	1:09	2:11	3:50	6:00	10:04
09/15/2019	2019-503	553 - Public service	0:13	0:39	4:50	4:49	9:44
09/16/2019	2019-504	553 - Public service	3:37	0:03	4:12	53:24	140:18
09/16/2019	2019-505	321 - EMS call, excluding vehicle accident with injury	0:29	0:08	7:33	22:24	36:30
09/16/2019	2019-506	553 - Public service	0:15	0:55	11:18	5:17	16:35
09/16/2019	2019-507	611 - Dispatched & cancelled en route	1:18	1:28			6:11
09/17/2019	2019-508	321 - EMS call, excluding vehicle accident with injury	1:27	0:18	7:37	15:59	23:36
09/17/2019	2019-509	735 - Alarm system sounded due to malfunction	2:39	0:12	17:46	0:27	98:10
09/17/2019	2019-510	553 - Public service	50:05	0:05	0:05	34:08	34:13
09/18/2019	2019-511	321 - EMS call, excluding vehicle accident with injury	0:11	1:26	9:39	0:30	13:14
09/18/2019	2019-512	321 - EMS call, excluding vehicle accident with injury	9:05	0:01	4:47	48:33	53:20
09/19/2019	2019-513	321 - EMS call, excluding vehicle accident with injury	2:18	0:40	9:41	22:40	32:25
09/19/2019	2019-514	611 - Dispatched & cancelled en route	2:10	0:01			10:29

ALL TIME CALCULATIONS IN MINUTES. Incidents with multiple apparatus responding calculate times based off EARLIEST times provided. Exception is the CALL LENGTH column, which calculates the difference between the earliest Dispatch time and

09/19/2019	2019-515	321 - EMS call, excluding vehicle accident with injury	0:11	1:41	8:41	4:10	79:39
09/20/2019	2019-516	323 - Motor vehicle/pedestrian accident (MV Ped)	1:51	0:05	4:09	16:46	91:40
09/21/2019	2019-517	551 - Assist police or other governmental agency	0:57	1:10	5:29	10:02	347:10
09/21/2019	2019-518	321 - EMS call, excluding vehicle accident with injury	2:14	0:03	9:21	48:36	57:57
09/21/2019	2019-519	733 - Smoke detector activation due to malfunction	3:33	0:07	8:00	8:31	16:31
09/22/2019	2019-520	132 - Road freight or transport vehicle fire	3:01	0:00	2:12	2:40	17:28
09/22/2019	2019-521	323 - Motor vehicle/pedestrian accident (MV Ped)	6:08	0:03	5:46	37:10	42:56
09/23/2019	2019-522	322 - Motor vehicle accident with injuries	2:18	0:02	4:57	4:05	12:31
09/25/2019	2019-523	321 - EMS call, excluding vehicle accident with injury	1:47	0:00	8:52	17:09	26:01
09/27/2019	2019-524	111 - Building fire	4:09	0:03	8:21	190:48	199:13
09/28/2019	2019-525	311 - Medical assist, assist EMS crew	2:10	1:00	5:20	57:34	62:54
09/28/2019	2019-526	311 - Medical assist, assist EMS crew	0:37	1:20	12:09	27:09	39:35
09/29/2019	2019-527	111 - Building fire	8:20	0:23	7:24	8:55	16:19
09/30/2019	2019-528	321 - EMS call, excluding vehicle accident with injury	4:32	0:54	13:29	23:47	37:16
09/30/2019	2019-529	553 - Public service	2:49	0:00	1:47	85:15	103:58
09/30/2019	2019-530	611 - Dispatched & cancelled en route	2:29	0:09			6:30
09/30/2019	2019-531	442 - Overheated motor	4:04	0:05	6:19	0:00	16:35
<b>AVERAGE TIME:</b>			<b>3:17</b>	<b>0:42</b>	<b>8:32</b>	<b>27:48</b>	<b>52:41</b>

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